
Protection programs that provide peace of mind



SERVLIN
by HomeServe®

in partnership with
Dandridge Water
Management Facility

Contact us Today
Call 1-865-484-4200

Leak Loss Protection Program*

Dandridge Water Management Facility offers protection against costly service bills caused by unexpected leaks. Dandridge Water Management Facility offers up to \$2,500 coverage per occurrence. Beginning 3/1/22, Dandridge Water Management Facility will be adding water and sewer leak loss protection to their existing leak loss protection program for commercial properties. New lower rates for residential customers went into effect on 1/1/22.

In the event of a costly water or sewer bill caused by high-water usage due to qualifying leaks or line breaks, Dandridge Water Management Facility Leak Loss Protection Program covers the costly utility bill once the active cause of the leak has been repaired.

All Dandridge Water Management Facility customers are automatically enrolled in our Water/Sewer Leak Loss Protection Program and charges will appear on your utility bill. Call us at 1-865-484-4200 to decline protection and accept full responsibility for all excess water or sewer charges caused by a leak.

Water Leak Loss

Residential (new rate as of 1/1/22)\$1.00 per month

Commercial (beginning 3/1/22):

Single Occupancy.....\$4.65 per month

Multiple Occupancy.....\$9.05 per month

Water and Sewer Combined

Residential (new rate as of 1/1/22) \$1.50 per month

Commercial (beginning 3/1/22):

Single Occupancy.....\$9.65 per month

Multiple Occupancy.....\$19.05 per month

Line Protection Programs†

Water and Sewer line repair or replacement can be costly. Help guard your home or business today and get up to \$10,000 per qualifying repair†. Covers qualifying service line cracks or breaks occurring on your property. Coverage is from your water meter to the main shut-off valve (water line) and from your external wall to the sewer main (sewer line).

You are responsible for costs associated with water or sewer line failures on your property, and everything from erosion to soil acidity to outdated practices for installing pipe can lead to issues far sooner than expected. To get your infrastructure up and running again in the event of a crack or break to your water or sewer line, we encourage you to consider *optional* line repair and replacement coverage. See below for Important Coverage Information. Call 1-865-484-4200.

Water/Sewer Line Protection†

Water and Sewer Line Protection each provide:

- Up to \$10,000 per qualifying repair.
 - Per qualifying repair: Up to \$500 for landscaping restoration and up to \$500 for privately paved surfaces.
 - No Deductible
 - No Annual Limit
 - For Residential Only: Up to \$500 for thawing of frozen water or sewer service line.
- Up to one occurrence annually.

Water Line Protection

Residential.....\$4.25 per month

Commercial:

Single Occupancy.....\$13.75 per month

Multiple Occupancy\$27.25 per month

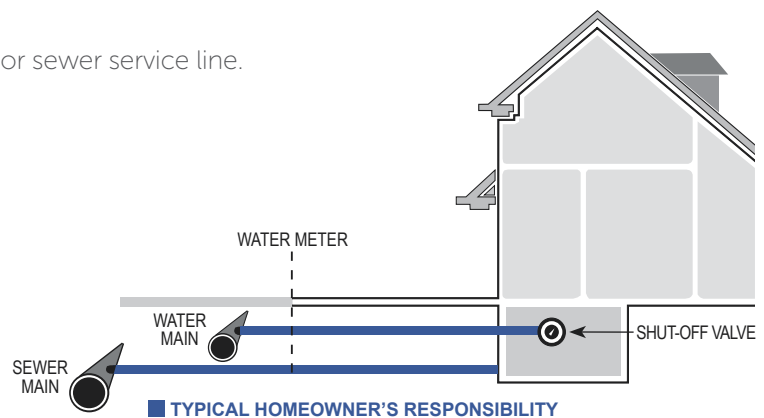
Sewer Line Protection

Residential.....\$6.10 per month

Commercial:

Single Occupancy.....\$13.75 per month

Multiple Occupancy\$27.25 per month



To enroll in the line protection programs, call 1-865-484-4200 today

***Important Coverage Information for the Line Protection Programs:** Line Protection covers pipes up to 2" meter. 30 day wait period for re-enrollment. Not Qualifying: Water meters, water meter pit or water meter vault; master metered habitation; unconnected; any pipe beyond the foundation of the dwelling or the footprint of the dwelling; irrigation systems or back flow preventers; interior pipes; septic tank, leach field, or any part thereof; any component or attachment made to a sanitary sewer line including meters, clean outs, pumps, grinder pumps or lift stations; connections/extensions to the sanitary sewer line including basement sumps, sump pumps or storm drains; sanitary sewer line that the customer shares with a third party, including any sanitary sewer lines that have been added to the sanitary sewer line; sanitary sewer lines located underneath the foundation or slab of any building or structure; sanitary sewer lines providing service to an unoccupied dwelling, whether or not the dwelling is in the course of construction, renovation or remediation. Call 1-865-484-4200 for more information.

***Information for the Dandridge Water Management Facility Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" meter. High water and sewer bills due to leaks occurring after 3/1/22 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment. Call HomeServe for more information and request a copy of the full terms and restrictions.

ServLine® is a registered trademark of HomeServe. The Dandridge Water Management Facility Leak Loss Protection Program's financial obligations are backed by an insurance policy procured as part of the ServLine program.

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