

NEEDED:

Account Info Updates

In order to improve communication, we need YOUR help! Several customers have had an account with us for years and it's likely that your account information hasn't been updated for some time. Also, many of our customers now use a cellular phone as their only or primary phone service, and we might not have that number in our system. Some of you have told us you'd like to be contacted via e-mail if you cannot be reached by phone. Please help us stay in touch by updating your contact information.

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Please update your account information online at www.dandridgewater.com under the Billing Info tab or complete the form on the back of this page and bring it into the office or mail it to the PO Box listed below.

Go green with our paperless e-bill option!

Save Time

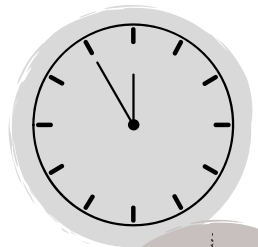
Access to your bill is faster, more convenient, and you never have to worry about lost mail or delivery delays.

Eco-Friendly

Think Green and go papererless

Save Money

Cost savings from paper, postage and printing costs will go back into our community.



ACCOUNT INFORMATION UPDATE

Name: _____

Service Address: _____

Billing Address: _____

Account Number: _____

Phone Number: _____

E-Mail: _____

☐

Enroll Me in Paperless E-billing, please!**

**By checking this option, you are authorizing DWMF to deliver your water bill to the listed e-mail address. This authorization will remain in effect until written notice of termination is given to DWMF.

In the event your e-mail address changes, you are responsible for notifying DWMF in a timely manner. Failure to receive a bill does not relieve the responsibility of paying the bill. Bills are due on the 12th of each month. Any enrollment form processed after the 22nd of the month may have a one month delay in receiving the E-Bill.

● *Did you know...?* ●

It's easy to have your bill process automatically on the due date (12th of each month) through your checking account!

To setup your account for bank draft, contact (865) 397-3696 or visit our website under Billing Info --> Auto Bank Draft to access a printable form.

Complete form and return with a voided check to:

Dandridge Water Management Facility (DWMF)

P.O. Box 68

Dandridge, TN 37725

*ACH refers to Automated Clearing House, an electronic banking network, which can be used for electronic bill payment.